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Calidad de Gestión Intra hospitalaria en la atención de pacientes portadores de Lesión Medular

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Introduction: The rehabilitation proposed is the full inclusion or reinstatement of persons who have some type of dysfunction or disability, being a primary objective, getting the person to achieve the highest level of personal autonomy and independence in the shortest time possible with reasonable costs. The Service's Rehabilitation Hospital del Trabajador de Santiago, has broad experience and recognition in the treatment and rehabilitation of patients with spinal cord injury product of a work accident, but no studies aiming at the efficiency and effectiveness of its processes. The rehabilitation intrahospital FIM Functional Independence Measure, has proven to be an excellent evaluation in order to objectify the achievements of autonomy achieved by the patients, as well as an evaluation tool known internationally.

Objective: To determine the current level of effectiveness and efficiency of the rehabilitation process undertaken in the Hospital del Trabajador, and satisfaction with the process, in patients with spinal cord injury

Method: We developed a descriptive, prospective study with patients admitted to the rehabilitation service in the years 2006 to 2008, an occupational therapist who applied the FIM at 48 after admission and every 15 days until hospital discharge. In addition to a satisfaction survey of the treatment received

Resultados: Preliminary results were evaluated 26 patients, 18 diagnosed with paraplegia and tetraplegia 8 with diagnosis for patients with paraplegia the average number of weeks to achieve the expected FIM was 2.5 months for patients with tetraplegia and 5.8 months. We identified factors influencing the achievement of autonomy and there is good satisfaction with the rehabilitation received and compare results with other national and international

Conclusion: There are several aspects that interfere with the attainment of personal autonomy in the intra-phase, which highlights the attached conditions, the motivation of the patient and family support

Contribution to this study contributes to attach tools to the treatment of intra-Occupational Therapy, and protocols to improve care