

THE EFFECTIVENESS OF ENHANCING THE QUALIFICATION RATE OF THE SHELTERED WORK TRAINING PROGRAM IN THE PUBLIC MENTAL HOSPITAL IN THE SOUTHERN OF TAIWAN.

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Abstract

Objectives. The purpose of this article was to review procedures and to ensure quality of the sheltered vocational training program of the Jianan psychiatric hospital integrated vocational rehabilitation model. The study was focused on to decrease participants' percentage of dissatisfaction with the work training programs and to increase their rate of qualification to the next level of workshops.

Methods. In order to raise service capacity, the OT department had developed numbers of workshops, therapist re-education protocols and a service monitoring procedure for quality assurance. Furthermore, analyses to participants' work condition, program dissatisfaction survey, and the qualification rate were investigated to identify effectiveness of the sheltered vocational training program.

Results. There were 323 clients participating in this program during January to December in 2007, 21 clients of increase as compared with last year. There were 58.9% of clients discharged or working at outside jobs. 65.9% of clients express wishing to join in the higher level workshops, and 73.8% of clients present willing to continue work training. 40 clients (12.4%) were qualified and moved up to higher level training programs, 6.44% of raise in contrast from the previous year. Clients' satisfaction rate was 83.8% and dissatisfaction rate was 8.09%. In general, there were 87.6% of the participants had positive progress. Client's functional performance has been improved. Furthermore, the increase rate of qualification displays effectiveness of the program.

Conclusions. This program was developed to enhance qualification rate of the work training, to expand job drill opportunities, to carry out monitor procedures for quality assurance and to decrease dissatisfaction rate. Also, the participants were motivated to join vocational rehabilitation plan and were able to look forward to resume employment through participating in the program. To assist clients in sheltered vocational training transition to supported vocation or competitive employment will be the future direction.